

# Get the Most from Your AHT Software!

## American HealthTech Presents the 2009 Best Practices Customer Symposium October 13 - 14, 2009 Jackson, MS

### Register Now!

Early registrants can save on Registration fees (see details below)

We are pleased to announce American HealthTech's 2009 "Best Practices Customer Symposium". Attending the Symposium will allow you to maximize your software investment by gaining practical knowledge to better use your LTC system to achieve your business goals. Our Symposium is designed to meet the on-going needs of Administrators, Directors of Nursing, Billing Office Managers, as well as corporate level, clinical, billing, financial, and information technology staff.

**The AHT Customer Symposium has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB) and approved for 29 clock hours and 13 participant hours!**

Join AHT experts and notable guest speakers for informative education sessions on clinical, resident accounting/billing, financial, and technical topics. Select your session based on information that is the most important to you and your organization.

At the "Best Practices Customer Symposium", you will:

- Extend the value of your company's *existing* AHT software through functional tracks led by clinical, billing and information technology experts.
- Receive advance information on upcoming industry trends.
- Receive an update on AHT's Customer Enhancement Council.
- Network and share best practices with industry peers.

**Registration forms and instructions can be found in the Customers Only section of our website at [www.healthtech.net](http://www.healthtech.net) or may be obtained by calling Customer Relations at 1-800-489-4248, ext. 4233.**

Here's some information to help you make plans for attending the Symposium:

#### Dates:

##### October 13, 2009

- 7:30 AM to 8:30 AM – Breakfast & Registration
- 9:00 AM to 5:00 PM – Educational Sessions
- 11:00 AM to 12:00 PM - Lunch
- 5:30 to 7:00 PM – Networking Reception

##### October 14, 2009

- 7:30 to 8:00 AM – Breakfast
- 8:30 AM to 12:00 PM – Educational Sessions
- 12:00 to 1:00 PM – Lunch
- 1:00 to 4:30 PM Educational Sessions

## **Symposium Location:**

### **The Hilton Hotel**

1001 East County Line Road  
Jackson, Mississippi 39211

## **Costs:**

- **Early Registration Special! – Register before July 31<sup>st</sup> and pay only \$149 for each participant!**
- **Registration Fee** - \$199 for the first registrant; \$179 each for two or more attendees from same company.
- **Registration Payment** – Payment should be sent in advance to P.O Box 12310, Jackson, MS 39236.
- **Hotel and Travel** – Participants are responsible for their travel and hotel expenses. See hotel information below.
- **Meals Provided** – Breakfast, Lunch, Snacks and Reception on October 13; Breakfast, Lunch, and Snack on October 14.
- **Cancellations** –There will be a \$50 cancellation fee per participant for cancellations made after Monday, September 14th.

## **Hotel Reservations:**

**Room reservations are the responsibility of participants.**

American HealthTech has reserved a block of rooms at 3 hotels in Jackson at a reduced rate for Best Practices Customer Symposium registrants. Reservations must be made by Monday, September 14th to receive the special rate of \$114-\$119 per night. For reservations made after September 14th, the AHT special room rate may NOT apply.

### **The Hilton Hotel** (location of Symposium)

1001 East County Line Road Jackson, MS 39211

Tel: 1-601-957-2800

Fax: 1-601-957-3191

Group Name: American HealthTech

<http://www.hilton.com/en/hi/groups/personalized/JANJHHF-AHT-20091012/index.jhtml>

### **Embassy Suites Jackson-North/Ridgeland**

200 Township Place Ridgeland, MS 39157

1-800-362-2779 or 1-800-Embassy

Group Name: American HealthTech

Group/Convention Code: AHT

[www.jacksonnorthridgeland.embassysuites.com](http://www.jacksonnorthridgeland.embassysuites.com)

\*Shuttle service will be provided to and from Symposium Location

### **Homewood Suites by Hilton® Jackson-Ridgeland**

853 Centre Street Ridgeland, Mississippi, 39157

Tel: 1-601-899-8611

Fax: 1-601-899-8612

Group Name: American HealthTech

\*Shuttle service will be provided to and from Symposium Location

## **Area Airport:**

The Jackson-Evers International Airport (JAN) - located approximately 20 minutes from each of the hotels listed above.

We look forward to seeing you!





Clinical Session	Resident Accounting Session	Technical Session
General Session	Clinical/Billing Joint Session	Financial/Other Session

<b>Tuesday, October 13th</b>				
7:30 am to 8:30 am	Registration and Continental Breakfast			
8:30 am to 9:00 am	Welcome and Opening Remarks - Bill Caldwell & Teresa Chase, AHT			
9:00 am to 9:10 am	Break - 10 Minutes			
9:10 am to 10:10 am	Getting Survey Ready - <i>Sarah Norton &amp; Kathy Lundahl, AHT</i>	Managing Medicare Dollars - <i>Laura McDonnell, Merrimack Health Group</i>	Customizing Your Financial Statements - <i>Daryl Thomas &amp; Sharon Chesler, AHT</i>	
10:10 am to 10:20 am	Break - 10 Minutes			
10:20 am to 11:20 am	Minimizing Documentation Duplication - <i>Sherry Wallace &amp; Donna Clanton, AHT</i>	Mastering Prior Month Adjustments- <i>Brenda Enloe &amp; Monica Hamblin, AHT</i>	Managing User Security & HIPAA Auditing - <i>Claire Stephens &amp; Lynn Bunyard, AHT</i>	
11:20 am to 12:20 pm	Lunch			
12:20 pm to 1:20 pm	Chart Your Course: Preparing for Electronic Charting - <i>Anthony Ramirez, Skilled Healthcare</i>	Charge Capture Made Easy - <i>Christy Shows &amp; Vickie Adkinson, AHT</i>	Select Resident Accounting or Clinical Session	Select Resident Accounting or Clinical Session
1:20 pm to 1:30 pm	Break - 10 Minutes			
1:30 pm to 2:30 pm	Tracking Your Residents from Pre- Admission to Discharge - <i>Brenda Enloe, Donna Alexander &amp; Danielle Rydbeck, AHT</i>	No Pay & Benefit Exhaust Claims in LTC - <i>Becky Bos &amp; Kimberly Kelly, AHT</i>	Custom Reporting in LTC: Session 1 - <i>Lynn Bunyard &amp; Sidney McDaniel, AHT</i>	
2:30 pm to 2:50 pm	Break - 20 Minutes (Refreshments Provided)			
2:50 pm to 3:50 pm	JOINT SESSION ICD 9 Coding: Diagnosis for Reimbursement - <i>Ed Bice, Johnston Memorial Hospital</i>		LTC Financial Integration - <i>Sharon Chesler &amp; Mechelle Green, AHT</i>	
3:50 pm to 4:00 pm	Break - 10 Minutes			
4:00 pm to 5:00 pm	General Session: AHT Customer Community <i>Allison Hancock &amp; Roxanne Anderson, AHT</i>			
5:30 pm to 7:00 pm	Networking Reception hosted by American HealthTech			



Clinical Session	Resident Accounting Session	Technical Session
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<b>Wednesday, October 14th</b>			
7:30 am to 8:00 am	<b>Continental Breakfast</b>		
8:00 am to 9:00 am	<b>Establishing Policies and Procedures in an Electronic World - Lauri Shofner</b>	<b>Tackling Managed Care &amp; Medicare Advantage in LTC- Tom Turner &amp; Terri Kimbrell, AHT</b>	<b>Custom Reporting in LTC: Session 2 - Lynn Bunyard &amp; Sidney McDaniel, AHT</b>
9:00 am to 9:10 am	<b>Break - 10 Minutes</b>		
9:10 am to 10:10 am	<b>Incident Management in LTC - Kathy Lundahl &amp; Michelle Baliko, AHT</b>	<b>Triple-Check for Medicare Claims- Becky Bos &amp; Vickie Adkinson, AHT</b>	<b>LTC Technical Roundtable - Jeff Lincoln, Lee Perry, &amp; Robert Swilley, AHT</b>
10:10 am to 10:30 am	<b>Break - 20 minutes (Refreshments Provided)</b>		
10:30 am to 12:00 pm	<b>LTC Clinical Software Best Practices Tiffany Ezell &amp; Sherry Wallace, AHT</b>	<b>LTC Billing Software Best Practices - Christy Shows &amp; Libby Shields, AHT</b>	<b>LTC Technical Roundtable II - Jeff Lincoln, Lee Perry, &amp; Robert Swilley, AHT</b>
12:00 pm to 1:00 pm	<b>Lunch</b>		
1:00 pm to 2:00 pm	<b>JOINT SESSION Billing &amp; Clinical Admissions Process Integration: Putting the Pieces Together - Allison Hancock, Betsy Wilson &amp; Vickie Adkinson, AHT</b>		<b>Select Resident Accounting or Clinical Session</b>
2:00 pm to 2:10 pm	<b>Break - 10 Minutes</b>		
2:10 pm to 3:10 pm	<b>General Session: Recent &amp; Upcoming Enhancements Symposium Wrap-Up Keith Speights &amp; Mechelle Green, AHT</b>		
3:10 pm - 3:15 pm	<b>Room Change - 5 Minutes</b>		
3:15 pm to 4:15 pm	<b>Ask the LTC Software Experts: Clinical - Betsy Wilson &amp; Sherry Wallace, AHT</b>	<b>Ask the LTC Software Experts: Billing - Tom Turner &amp; Christy Shows, AHT</b>	<b>Select Resident Accounting or Clinical Session</b>